

**Phoenix Energy Holdings Ltd**  
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# ***Phoenix Energy Holdings Gas Ltd***

## ***Environmental Policy***

April 2011

**Policy Authorisation:**

Policy raised by:

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Ivan Bell – Commercial Operations Director

Policy authorised by:

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Peter Dixon – Group CEO

# Phoenix Energy Holdings Ltd

## Environmental Policy

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### Contents

- 1.0 Introduction
- 2.0 Purpose
- 3.0 Scope
- 4.0 References
- 5.0 Definitions
- 6.0 Policy

## 1.0 INTRODUCTION

The Company recognises that its operations directly impact on the natural and human environment and aims through the Environmental Policy to continually assess the environmental implications of our activities and to actively seek the co-operation of clients, sub-contractors, suppliers and all employees in minimising the adverse effects that its operations can have on the environment. The Environmental Management System is designed to comply with the requirements of the BS EN ISO 14001 standard and is appropriate to the nature, scale and environmental impacts of its activities.

## 2.0 PURPOSE

The purpose of this policy is to minimise the impact to the environment in all areas of the Company's activities.

## 3.0 SCOPE

This policy applies to all employees of Phoenix Energy Holdings Group and its subsidiaries ("The Group").

## 4.0 REFERENCES

Transport Policy  
Waste Minimisation and Management Policy  
Contracts and Procurement Policy

## 5.0 DEFINITIONS

Companies within Phoenix Energy Holdings:

**Phoenix Natural Gas Ltd** is responsible for the construction and safe operation of the Distribution network within the Greater Belfast licence area.

**Phoenix Supply Ltd** supply natural gas to customers connected to the Network

**Phoenix Energy Services Ltd** provide servicing and maintenance services to the home heating market within Northern Ireland. They also provide emergency response and asset maintenance services to Phoenix Natural Gas.

## 6.0 POLICY

The Group Directors and Management are fully committed to achieving high standards in environmental performance and the minimising environmental impact from all activities, via the implementation, operation and maintenance of its Environmental Management System.

Specifically the Group:

- Will comply with or exceed environmental legislation requirements, regulations, and any other industry standard to which the Group subscribes. To this end it has produced and will maintain a register of

legislation and has subscribed to a third party organisation to ensure that all new and updated legislations is controlled on a continual basis.

- Is committed to continual improvement in all aspects of its environmental performance and the prevention of pollution.
- Will set regular environmental objectives and targets. These targets and objectives will be reviewed at least annually and will be modified as required in order to ensure a process of continual improvement and to ensure they cover all aspects of the Groups activities.
- Will ensure that all significant environmental impacts have been identified and assessed and measures taken to mitigate against them.
- Operate in a manner to minimise environmental risks and prevent pollution by controlling its activities and those of its contractors working on its behalf
- Take account of potential noise, visual and other environmental impacts on the local environment associated with our activities and operational plant.
- Promote energy efficiency; seek to re-use materials rather than dispose of such material. Reduce, wherever practicable, the level of harmful emissions.
- Identify potential emergency incidents and, where appropriate, develop and maintain effective contingency plans in conjunction with relevant authorities and emergency services.
- Make available appropriate resources and training to enable the implementation of this policy.
- Foster an understanding of environmental issues relating to its business among staff, suppliers, customers, shareholders, the regulator and local community. Take account of their concerns and consult with them where appropriate.
- Will communicate this policy to all employees and contractors and involve and consult them where appropriate.
- Require all its employees to work with due consideration for the environment and will provide training and supervision for employees to meet these obligations.
- Co-operate fully with relevant enforcement agencies and work with external bodies to further their understanding and development of environmental management and practice.
- Ensure understanding and compliance with policy through a process of education, review and formalised audit programme.
- Strive for continual improvement in environmental performance and in the prevention of pollution.

This policy will be made available to the public and any other interested parties and will be placed on [www.phoenixnaturalgas.com](http://www.phoenixnaturalgas.com) the Groups internet site. The policy will be reviewed at any time deemed necessary to ensure its continued relevance.

To find out more about the environmental benefits of natural gas contact our customer services team on: 08454 55 55 55